

ATL Newsletter

Tips for Managing Your Toll-Free Numbers

AT&T LOA Issue

In the last newsletter we let you know that AT&T decided to change their requirements for LOA's for ports. It is our belief that they do not have that right based on the Guidelines provided for Resp Org operations. Aelea is currently working on an FCC complaint to deal with the issue.

In the meantime there is still a problem with AT&T rejecting LOAs. We have not even been able to get a clear indication of what format AT&T will accept.

All AT&T-bound ports are being reviewed to ensure that the Guideline information is complete and that it is clear to the end user that ATL will be the Resp Org. We will reject questionable forms to you and send any that meet the requirements to AT&T. If AT&T rejects the LOA for a format as "unacceptable," we are offering to NASC the numbers at a reduced rate. The standard requirements must be met, but we will provide the service at \$20 instead of \$40.

Aelea will try to force the issue through the FCC as quickly as possible. If any of our clients would like to file a complaint specific to problems caused by this issue, please let us know.

April 2006



Quincinera

South of the Border *Quincinera* is a girl's 15th birthday. It is celebrated as a party like a debut or coming-out.

ATL was established in April 1991, so we're celebrating our *Quincinera*. *Ole!*

We became a Resp Org in 1993 with the inception of 800 number portability. We had two clients! That was plenty, because it took hours to figure out how to log on to the SMS the first time. And for the first month's billing, it took all day to get out the two bills.

Now we have over 200 clients with hundreds of thousands of numbers. It's been a great ride. Thanks for making it possible, and hang on for even better times.



CONTRACT CHANGES

A few months ago we announced that we had reduced the cost of disconnecting numbers from \$1 per number to a maximum of \$25 for up to 500 numbers. This is one of the economies made possible by the ongoing modifications in the SMS system. This change is already effective.

A new addition to our pricing is "RECORDS REQUIRING MODIFICATION FROM EXISTING MAPS."

This occurs when we are asked to change records that are associated with a established map. A map is defined as a record with more than 20 lines of entry. Frequently this is very time consuming because if NPA/NXX changes have been made, a change to the map could require large numbers of error corrections. The charge is \$65 per hour.



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