

ATL Newsletter

Tips for Managing Your Toll-Free Numbers

March 2006

0110 UPDATE

On March 5 when the new SMS requirements for 0110 traffic were implemented, ATL's clients did not experience interruption of their toll free traffic because a last minute temporary fix was implemented. Even after Aelea spent many hours working with the ILECs and SMS, there was still a bug that had not been identified until a couple of days before the implementation.

All of the ATL clients that use 0110 routing were notified last week of conference calls to cover the changes needed to continue to use 0110 routing. **IF YOU ARE A USER OF 0110 IN THE QWEST TERRITORY AND YOU DIDN'T ATTEND ONE OF THE CONFERENCE CALLS, YOU NEED TO CONTACT ATL IMMEDIATELY. YOUR 0110 TRAFFIC WILL BE AFFECTED THIS WEEK.**

It's going to be more work for you to use the 0110 code under the new rules. You must do two things:

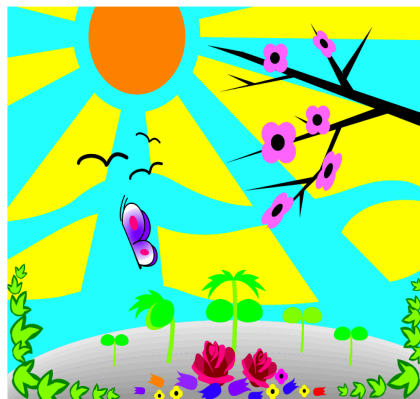
1. Fax us a form SMS47 signed by the entity (CLEC) where the number(s) terminate.
2. Fax us an authorization letter on the stationery of that entity listing the ring-to numbers to be added to the SMS database. ATL can provide you a sample of the letter.



56825 Venture Lane, Suite 110
Sunriver, Oregon 97707

Phone: 541-593-2900-Fax:541-593-2090

www.atlc.com



ATL SERVICES

One of our clients wrote, "this research and extra consulting is very valuable to me and worth more than you're charging." We appreciate the sentiment, but much of our time is spent getting answers to your questions and trying to meet your needs. That's a big part of how we earn the monthly retainer you pay.

We do charge extra for some time-consuming services, but we try to keep such charges to a minimum. Day to day help is here for you.



FRIENDLY RELATIONS

We work at building good relations with our counterparts at other Resp Orgs. That's the best way to get your ports released timely.

It also happens that there's an accident now and then (ours, yours or your customer's) that causes a number to be released in error. Or your customer has an incorrect number printed and distributed widely.

We count on knowing someone at the other Resp Org who will try to get it released informally.

We do the same for them whenever we can. That's why we occasionally ask you if it's OK to give up a number.

We'll keep on sowing the sweetness and light and enjoy the dividends it pays.



FORM A

Recently AT&T has changed what they require for a Resp Org Change form. After much negotiation we agreed to some minor changes in the forms that we use. Unfortunately over the years many of our clients have modified and customized the form. It will be necessary for all of our clients to comply with the changes in order to have AT&T release your numbers. If you do not want to use the attached form you will need to submit your forms to us to be sure you have met the industry standards. Although only AT&T has started rejecting orders on irregular change requests, it is likely to be followed by other Resp Orgs.

We hate to burden you with administrivia, but we are sure you would like timely release of your numbers from other Resp Orgs.

We can't require you to do that, but we can't be responsible for your ports failing otherwise.

Attached is the model form. Please enter your company name at the top and AU# as "new Resp Org." Don't worry about the "Current Resp Org." We look that up before we send the form out.

If you have any questions, call Lois or fax the form with any variations you want to use.

ATL Newsletter
Tips for Managing Your Toll-Free Numbers

