

# *ATL Newsletter*

## *Tips for Managing Your Toll-Free Numbers*

### *December 2005*

#### *AELEA MEETS WITH THE FCC*

Aelea Christofferson, ATL President, was in Washington, DC last week to meet with the FCC about the 0110 code. It was clear that the FCC had been inundated with the ILECs' (the old Bell companies) explanation of what needed to be done about 0110, but Aelea's information was new.

Although we don't know yet what the FCC will do, they were obviously listening. After Aelea returned they requested a copy of the article she wrote for Phone + Magazine so they would have a clean copy of the 0110 description she had drawn on their whiteboard.

There were eight FCC staff members at the meeting and many questions. The questions mainly focused on how the 0110 code was being used and why it had become such an issue. One staff person said that this meeting could influence the release of the new 0110 blocking option if the ILECs can't address Aelea's comments to their satisfaction. The FCC is meeting with Qwest this week.

#### *Bargain Hunters*

The fee for Resp Org change only is \$25 for up to 500 numbers. This is one of the economies from the new SMS capabilities that allow us to do mass changes.



#### *0110 ROUTING IN THE MEANTIME*

No new information has come down on the use of the 0110 code. We are still requiring that an SMS-47 form be completed if ATL is going to build records using 0110 routing.

We have been contacted by two CLEC's and advised that our clients had routed 0110 calls to their DID's without their authorization. Their concern is that they receive bills for traffic on these numbers. When we hear of such an instance we contact our client to make arrangements with the CLEC, change the DID or route the number to a LD carrier.

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#### *DAILY ACTIVITY REPORTS*

From time to time we get a question about the Daily Activity Reports we fax to you. You get a report on every day we process an order for you. It shows incoming numbers, changed numbers and outgoing numbers. It's not necessary

#### *Thank you for Your Referrals*

We get an occasional referral from our website (atlc.com) or from one of Aelea's speaking engagements or her article in Phone +, but overwhelmingly referrals come from you, our clients. We're very grateful for the kind words you have passed on.

#### *Phone Bill Errors*

Thanks to Eric Brown for the following:

Even though most companies would list the phone bill as one of their top expenses, few take the time to have someone look over the bill for errors. Those that do usually only employ a part-time worker, but a study by The Gartner Group may open their eyes. The study found that 80 percent of U.S. businesses have errors on their phone bills that are never found or reported.