

# ATL Newsletter

## Tips for Managing Your Toll-Free Numbers

### July 2005

#### CIC COVERAGE

Only a few CIC codes cover the US, Canada and the Caribbean, Other carriers use offnet carriers for areas where they have no facilities, most often Alaska and Fishers Island, New York. The routing for carriers and their offnet carriers' areas are called maps. We have several dozen maps reflecting coverages.

There are several we see most commonly:

0432 (Qwest) which offnets to LATA 921 in NY, 930 in Virginia, all of Alaska and Puerto Rico.

0444 (Global Crossing) which offnets to Canada, Alaska and the Caribbean.

0555 (WorldCom) offnets to Alaska, the Caribbean and LATA 921 in New York.

One effect for you is that we charge \$5 for routing numbers on all-inclusive CIC's and \$6 when we have to enter a second screen to route to offnets. (It's also \$6 if we have to enter data on other screens such as time-of-day routing or limited area of service.)



#### REPORTS

We keep getting more SMS capabilities, including reports.

We can now provide the following reports on your numbers:

Active numbers	\$25
Disconnected numbers	\$15
Active and disconnected	\$35
Reserved numbers	\$25



#### DISCONNECTS

Here are your choices:

- Disconnect and go to transition. Can be retrieved up to four months. You'll be charged 21.27¢ per month until then. Our processing charge is \$1
- Limited Access. Change the Area of Service, usually to Guam Only. Our charge is \$5 (\$2.50 for at least 80 at a time) and the same charge to change routing back. Numbers will remain active indefinitely.
- Disconnect and Spare. Should only be used if number is not in service, Charge of 21.27¢ per month stops immediately, Our processing charge is \$1



#### SMS OUTAGES

While the SMS is installing some upgrades, the system will be down several times, some as long as all weekend. We have established an e-mail list to contact our clients about planned outages. To be included on the distribution, please send the appropriate e-mail address to [esther@atlc.com](mailto:esther@atlc.com).

Service on existing toll-free numbers will not be affected, but should you have a problem we will not be able to access numbers or make any changes while the SMS is down.



#### REMINDER

We are committed to complete your orders if we receive them by 3:00 Pacific time and there are 100 or fewer numbers. If the order is later or the number greater, we will ask you if you are authorizing overtime or the order can be finished the next business day. Overtime is one and one-half times the usual rate.

Example: single number charge is \$6, \$9 on overtime; over 100 numbers project rate \$3, overtime rate \$4.50 per number.

For very large orders we will negotiate with you to establish when we can finish and whether you want to authorize overtime.

There is also the option of using a tape update for \$450 for up to 10,000 numbers, if they are all routed the same.



#### 0110 ROUTING

Recently there has been a feature added to SMS to be able to block the 0110 code. The block was instituted by the SMT, the owners of SMS. The SMT is a consortium of the old Bell companies.

I have had several conversations with the SMT and it is their stand that this is just a system correction to allow the carrier, in this case the ILECs, to know who is using the code much like the paperwork the ILECs use. I have requested that a process be put in place to do this paperwork before the system is changed. At this point I have not received a response, nor a date for activating the feature.

I will continue to give you updates as I receive them.



56825 Venture Lane, Suite 110

Sunriver, Oregon 97707

Phone:541-593-2900-Fax:541-593-2090

[www.atlts.com](http://www.atlts.com)