

ATL Newsletter

Tips for Managing Your Toll-Free Numbers

August 2003

STAFF CHANGES

Many of you have asked about Linda Foster. We're very concerned about her. She had knee replacement surgery last year. Now she has an infection in her knee and had one surgery last week and is scheduled for another one in September.

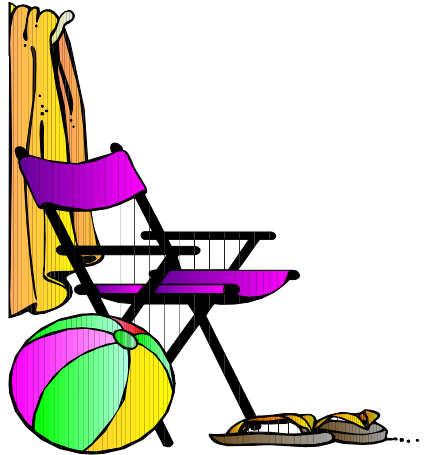


Do you remember Judy? She's back! She'll be working with the clients in the Pacific and Mountain time zones. She worked here for several years and has a good grasp of Resp Org work. Cyd will now have the same clients Linda worked with.

Tom Opfer is our newest addition. He will be working with complex routing and lots of other things we're discovering he can do. He was a network manager for a long distance company and brings with him a wealth of information.

WHO ARE YOU?

Now that we have 167 clients and eight staff members working on your orders, we're finding it harder to identify your e-mails. An e-mail address like john@hotmail.com doesn't help us much. Unless your e-mail address identifies you, please give us a clue, your company name or AU#. Thanks.



Tape Updates

We are one of the few Resp Orgs authorized to do tape updates. It's the most economical way to do more than 150 numbers. Caveat: all numbers have to be routed identically, so it doesn't work for routing to POTS numbers or to different area codes. And it can take up to two weeks to process. But if you meet those criteria, a tape only costs \$450 for up to 10,000 numbers.

ASCENT

The annual ASCENT meeting is in November in Dallas. Our president, Aelea Christofferson, will be speaking on multi-carrier routing. We'll give you the time when we get the details. If you plan to attend ASCENT or are near Dallas, she'd love to see you there.

ASCENT is the (ASsocation of Communications ENTerprises). It was formerly called TRA (Telecommunications Resellers Association)

REMINDER

Please send your e-mails to the rep for your time zone,

order@atlc.com - Eastern

orderc@atlc.com - Central

ordersm@atlc.com - Mountain

ordersp@atlc.com - Pacific

We're in Oregon, but your time zone and the e-mail address correspond to the hours your rep works – 6:00 am Pacific time for Eastern, 7:30 for Central and 8:30 for Mountain and Pacific.

AFTER HOURS

Remember, you can always reach us. Just call the regular number, 541-593-2900 and at the prompt select "emergency." Someone will be paged and will call you back.



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